



# Humber Martial Arts

## Booking System for Social Distance Classes

In order to provide equal training possibilities for all Humber Martial Arts Students to attend social distanced training sessions\*, the following booking rules apply:

*\*sessions are either dojo, outdoor or livestreaming based*

### 1) Booking Period Opens – 7 days in advance of the class required

- **Priority bookings** will be given to holders of a valid Monthly Pass for all Dojo and or Outdoor based classes due to the current restrictions on class numbers in place at that particular time.
- There is no limit on class numbers for any virtual class being conducted via Zoom and therefore no priority given to availability of training slots.
- For students who are not part of the Monthly Pass scheme and wish to attend Dojo and or Outdoor based classes, each student can have a maximum of 3 advanced bookings to be used in a one-week period. Unused booking allowances cannot be carried over to additional weeks for accumulation.
- DO NOT block book your allowance unless you can definitely attend the class\*, this ensures a fair system for all. **\*Penalties apply for no shows and abuse of the booking system.**
- Two bookings can be made for the same day where classes are available.

### 2) Booking Period Closes 24hrs before the class is due to start.

- In simple terms you have six days in which to choose your training slots as booking opens 7 days prior. However, the last day (day 7) is designed for admin and if necessary, contacting people on the waiting list.
- The club will be running a waiting list for fully booked classes where possible.



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## 3) How to place your booking

- To make a booking, you must send a text to 07411373240 with the student name and class details:
  - Full name of Student
  - Class/es to be booked (Day/Time)
- E.g. *Booking request for Darren Munro Wednesday class 19.00-20.00.*
- FULL PAYMENT MUST be made in advance. **No Pay – No Play**
- Preferred Payments via PayPal at : <https://www.paypal.me/DMHMA>
- CASH payments ACCEPTED

## 4) Cancelation Period for pre-booked classes is 120mins (2hrs)

- If the student cannot attend a Dojo based class which has already been booked for, **the booking must be cancelled at least 120 minutes (2hrs) before the training was due to commence.**
- To cancel a class, you must send a text to 07411373240 with the student name and class details.
  - Full name of Student
  - Class to be cancelled (Day/Time)
- E.g. *Cancellation for Darren Munro Wednesday 19.00-20.00 class unable to attend.*



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## 5) Penalties and Charges

- For No-shows and late cancelations, the club has the right to charge cancellation fee/s:
  - Cancellation fee - Child (5-14yrs) = £2.00 per class
  - Cancellation fee - Adult (15yrs and above) = £3.00 per class

***Refusal to pay the cancellation fee may lead to students being unable to access the booking service and or future classes.***

- Booking penalty fee does not apply to bookings that are still in the waiting list at the beginning of the training.
- For bookings that have moved from the waiting list to the confirmed bookings list the booking penalty fee applies if the training is not cancelled two hours before the training commences.
- Booking penalty fee does not apply to bookings that move from the waiting list to the confirmed bookings list with less than two hours before the training begins.
- Students who do not cancel within the given timeframe **will also lose 1 day out of their allowable booking allowance** for the next week in
- addition to the cancellation charge.